

Water & Wastewater Rate Increase

News Release Date
04-10-2024

Approved Rate Increase Effective July 1, 2024

The City of Remerton Council approved an adjustment to Water and Wastewater rates effective July 1, 2024. There has not been an increase in water and wastewater rates in over 15 years.

The City of Remerton has faced a substantial increase in operating expenses and needs to fund these expenses, capital improvements to our water, sewer, and stormwater infrastructure. Over the past several years, our operating expenses have increased due to the following:

- Increased wholesale water cost and materials cost such as PVC pipe.
- Increases in infrastructure replacement and upgrade construction projects.
- Aging system that requires us to replace busted water/wastewater lines, lift-stations, fire hydrants and valves.

Currently, on average a residential customer in the City of Remerton use on average 3,000 gallons of water per month and is charged \$39.35 for water and sewer services per month. Current base rate for water is \$15.00 and base rate for sewer is \$8.25.

With this rate adjustment, the average residential customer will be charged \$53.30 per month for water and sewer services. Base rate adjustment for water is \$13.00 and base rate adjustment for sewer is \$10.90. There will also be an Administrative Fee of \$2.00 added to each bill to cover the cost incurred for meter reading, bill printing and mailing.

Water and Sewer Rates Effective 07/01/2024

Tier	Water Rates Per Thousand Gallons	Sewer Rates Per Thousand Gallons
Tier 1: 1-2,000 Gallons	\$3.35	\$4.70
Tier 2: 2,001-5,000 Gallons	\$3.50	\$4.70
Tier 3: 5,001-10,000 Gallons	\$4.00	\$4.70

Tier 4: 10,001-20,000 Gallons	\$4.25	\$4.70
Tier 5: 20,001-50,000 Gallons	\$4.50	\$4.70
Tier 6: Over 50,000 Gallons	\$5.00	\$4.70

Debt Service Fee

Customers will notice a new charge called "debt service fee". The City incurred debt for replacing the sewer lift station located at 1200 Melody Lane. To pay back this debt, council approved implementing a debt service fee of \$3.10 per month to each bill for 24 months for repayment towards the short-term loan issued. **Expected completion date for the replacement of the lift station is June 2024.**

Commercial Customers

Commercial customers will pay the same rates per thousand gallons as residential customers with the addition of REU billing. Our utilities department recently conducted an audit of every commercial property within the City of Remerton to determine occupancy type, hours of operation, seating arrangements, number of bathrooms, square footage, etc. All this information is put into a formula to determine the number of REU's an establishment will be billed for.

For additional information, please contact Jamie Horne at (229)247-2320.

Bill Adjustments for leaks

Effective April 1, 2024, the City only applies credits to your utility bill for wastewater only. Water usage is not able to be credited, unless your bill has an error made on behalf of the City during the billing process.

For adjustments to your bill for a leaking toilet, busted water line, etc. you may only receive an adjustment for sewer usage only with an invoice from an licensed plumber showing that the issues were resolved. The City will average your last 6 months bills to determine the adjustment to be made. Adjustments will only be made once in a twelve month period.